

General terms and conditions

- Changes can be made to a booking until 7 days prior to arrival (date, number of persons, extensions, etc.). From day 6 prior to arrival, all costs caused by the changes will be charged.
- Reservations can be cancelled up to 6 days prior to arrival. Cancellations after the 6th day prior to arrival the following costs will be charged:
 - 50% of the total reservation or package price from the 6th to the 2nd day prior to arrival;
 - 100% from the 2nd day prior to arrival.

All notes and invoices shall be paid in cash upon receipt or at the latest on the day of the customer's departure, unless explicitly otherwise agreed. Any notes and invoices not paid on the due date shall legally and without notice accrue an interest of 15% per year with a minimum of €50.00. In case of disputes only the courts of Bruges will have jurisdiction.

Arrival - Check-in

- Rooms are available from 2.00 pm.
- Apartments are available from 3.00 pm.
- If an advance is paid or credit card data are given as a guarantee, the rooms will be kept until 7.00 pm. If you are arriving after 7.00 pm please notify the hotel of your expected time of arrival.

Exceptions are possible if otherwise agreed.

Departure - Check-out

- Rooms must be vacated at the latest by 11.00 am. After 11.00 am an additional night will be charged.
- Exceptions are possible if otherwise agreed.

Liability

Esplanada studios is not liable for injury to guests. Neither is Esplanada Studios liable for damage to property brought into Esplanada Studios by a guest. The guest indemnifies Esplanada Studios against claims from guests. The above provision does not apply in cases of damage or loss and/or injury due to intentional or gross negligence by Esplanada Studios. The guests are jointly and severally liable for all actions by one of them which cause damage or loss of property and/or injury for Esplanada Studios, people working on behalf of Esplanada Studios and/or third parties, as well as for all damage caused by any animal and/or material and/or anything owned by them or for which they are responsible.

Disputes

In case of any disputes only the court of Hasselt Belgium will apply